


Remote Services	Helpdesk Contact Numbers	
<p>FM Remote Access Portal</p> <p>http://home.fmi.com</p> <p>To gain access to Remote Services, all users must have a valid User ID and password and appropriate remote access privileges.</p>	<p><u>Africa Helpdesk 558-1999</u> International Number +243-81-558-1999 E-mail : mis-helpdesk-AF@fmi.com</p> <p><u>Asia Pacific Helpdesk 543-2345</u> International Number +62-901-432345 E-mail : mis-helpdesk-AP@fmi.com</p> <p><u>North America Helpdesk 366-7000</u> International Number is +1-602-366-7000 / 1-800-528-1182 ext. 7000 E-mail : mis-helpdesk-NA@fmi.com</p> <p><u>South America Helpdesk 873-1111</u> International Number is +56-2-873-1111 E-mail : mis-helpdesk-SA@fmi.com</p> <p><i>Helpdesks are available 24 hours, 7 days</i></p>	 <p>FREEPORT-McMORAN COPPER & GOLD</p> <p>Dialing Guide</p>

Inbound Calling Instructions	Outbound Calling Instructions	
<p>To access the FCX Telephone Network from an external telephone (eg. Hotel):</p> <p>From Australia (07) 4080-2299 <TONE> + FAC <TONE> + FCX Number (7 Digit Number)</p> <p>From Indonesia (021) 259-1890 <TONE> + FAC <TONE> + FCX Number (7 Digit Number)</p> <p>From the United States (Phoenix) (602) 366-7933 <TONE> + FCX Number (7 Digit Number)</p> <p>From the United States (NOLA) (504) 582-4686 <TONE> + FCX Number (7 Digit Number)</p> <p>International Toll Free Numbers</p> <p>From Australia – 1-800-12-8804</p> <p>From Indonesia – 001-803-015-200-7878</p> <p>From Singapore – 800-1100-259</p> <p>From Spain – 900-96-1977 **</p> <p>From the United States (Phoenix) - 866-772-6210</p> <p>From the United States (NOLA) - 800-350-6118</p> <p><i>** This number rings to the company operator in NOLA and is only available between 7:30 -- and 18:00 CST.</i></p>	<p><u>Cairns Public Access</u></p> <p>Local 550-9999 <TONE> + FAC <TONE> + 9 <TONE> + Number</p> <p>Long Distance 550-9999 <TONE> + FAC <TONE> + 9 <TONE> + 0 + Area Code + Number</p> <p>International Calls to New Zealand, Papua New Guinea, and other South Pacific Countries only.</p> <p>550-9999 <TONE> + FAC <TONE> + 9 <TONE> + 0011 + Country Code + Area Code + Number</p> <p><u>Jakarta Public Access</u></p> <p>Local 520-9999 <TONE> + FAC <TONE> + 9 <TONE> + Number</p> <p>Long Distance Within Indonesia Only</p> <p>520-9999 <TONE> + FAC <TONE> + 9 <TONE> + 0 + Area Code + Number</p>	<p><u>New Orleans Public Access</u></p> <p>Local 582-9999 <TONE> + FAC <TONE> + 9 <TONE> + Number</p> <p>Long Distance Calls within the US & Canada</p> <p>582-9999 <TONE> + FAC <TONE> + 9 <TONE> + 1 + Area Code + Number</p> <p><u>Phoenix Public Access</u></p> <p>Local 366-9999 <TONE> + FAC <TONE> + 9 <TONE> + Number</p> <p>Long Distance Calls within the US & Canada</p> <p>366-9999 <TONE> + FAC <TONE> + 9 <TONE> + 1 + Area Code + Number</p> <p>International Calls outside of the US excluding Australia, Indonesia, Papua New Guinea, New Zealand and other South Pacific Countries.</p> <p>366-9999 <TONE> + FAC + 9 <TONE> + 011 + Country Code + Area Code + Number</p>